

## POLICY HOLDERS' SERVICE

Forms required for Policy Holders' Service are available at the CPS Web site, in the Apps and Forms section. Once in the Apps and Forms section-choose a state, a carrier and the product / service type of Policy Holders' Service to find the forms you require. It is up to you to complete and submit the forms to a carrier- CPS will not be able to assist you in this regard.

If you need to contact the carrier with questions in regards to the Policy Holders' Service, please refer to the table below. Carriers and a phone number to call for PHS assistance are shown.

Carrier	PHS Phone Number
AIG / American General	800.487.5433
Allianz	Term / UL 800.950.5872 VUL 800.624.0197
American National	888.501.4043
AVIVA	800.611.3587 opt. 9
AXA / MONY	800.487.6669
Banner	800.638.8428 ext.6971
Genworth (FCL)	888.325.5433
Hartford	800.800.2738
ING	877.882.5050
John Hancock	800.250.7401
Liberty Life / RBC	866.765.4555
Life of the Southwest	800.428.3178 ext.7151
Lincoln Benefit	800.525.9287
Lincoln Life	877.533.0114
Mass Mutual	888.895.6277
MetLife	800.638.5000
Minnesota Life	651.665.3500
Nationwide	888.767.7373
North American	877.872.0757
New York Life	800.685.4331
Penn Mutual	949.754.1700
Phoenix	UL 800.541.0174 Term/WL 800.678.1936
Principal	800.986.3343
Protective	800.866.9933
Prudential	800.782.5356
SBLI	888.224.7254
Sun Life of Canada	800.862.6266
Transamerica	800.852.4678
United of Omaha	800.775.7894
West Coast	800.866.9933
Western Reserve	800.597.1150